

Report from Bookings and Website for TCC AGM - 03Feb20

Website Booking System Status

The booking system suffered a few problems in late 2019. The site was under a distributed attack from "bots" and after several attempts to halt the attack, the website was moved to a different server. The aim of the attack may have been to place adverts on the site which generates income for the perpetrators. The server move caused further issues but all were sorted efficiently by V.V..

Lead times remain at 15 months maximum on Account bookings and 6 months for public bookings.

Some account users are still very slow when it comes to making bookings and reminder emails are frequently sent. Most public users also require emails to coax them into completing booking details but the on-line guides continue to save a lot of time.

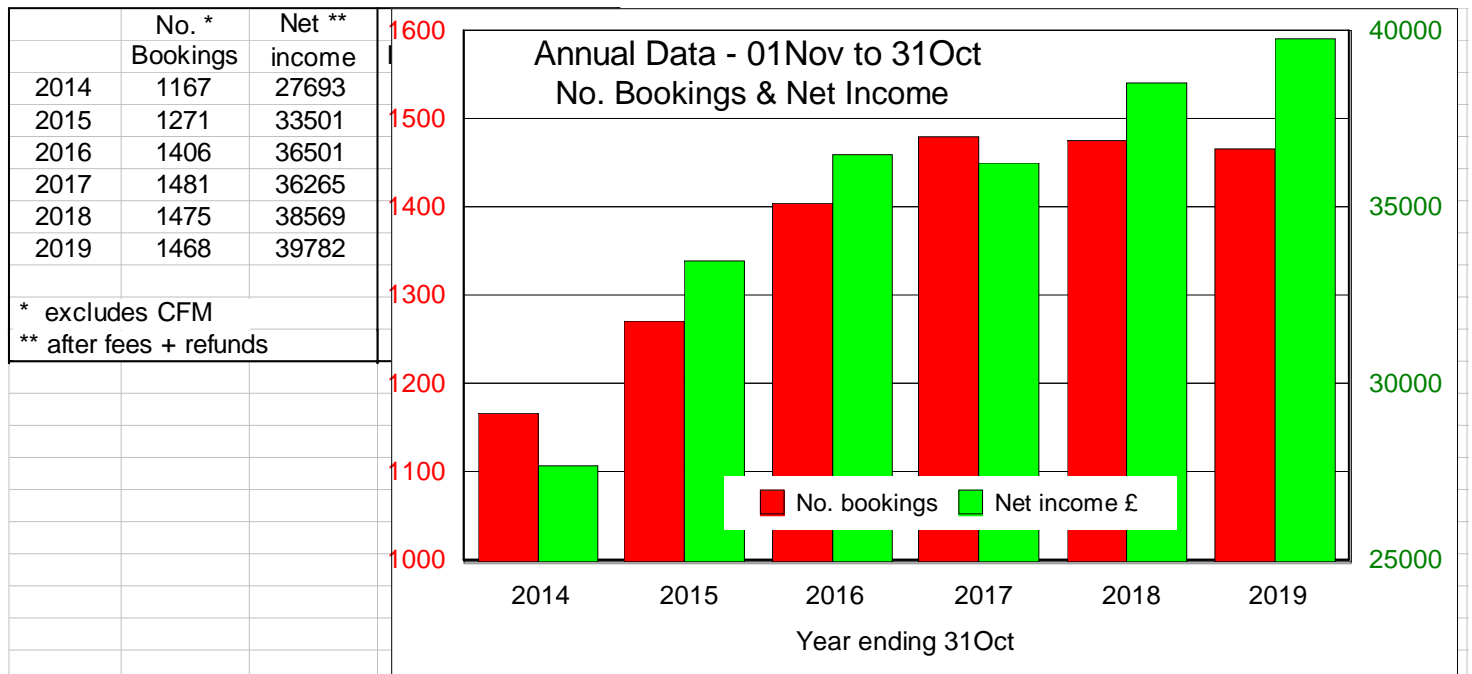
Regular bookers lost

Parrots
 Didi-Rugby
 Weight Watchers - 2 sessions
 Dancefever (Daniel W)

New regular bookers

Slimming World - Mon 3.5 hr
 Infinity Dance - Wed & Thur sessions
 Bhavana Yoga
 Cheshire Filling Station
 U3A - new groups started inc. Canasta

On-line Room & Field Bookings - Number & Net Income by Financial Year

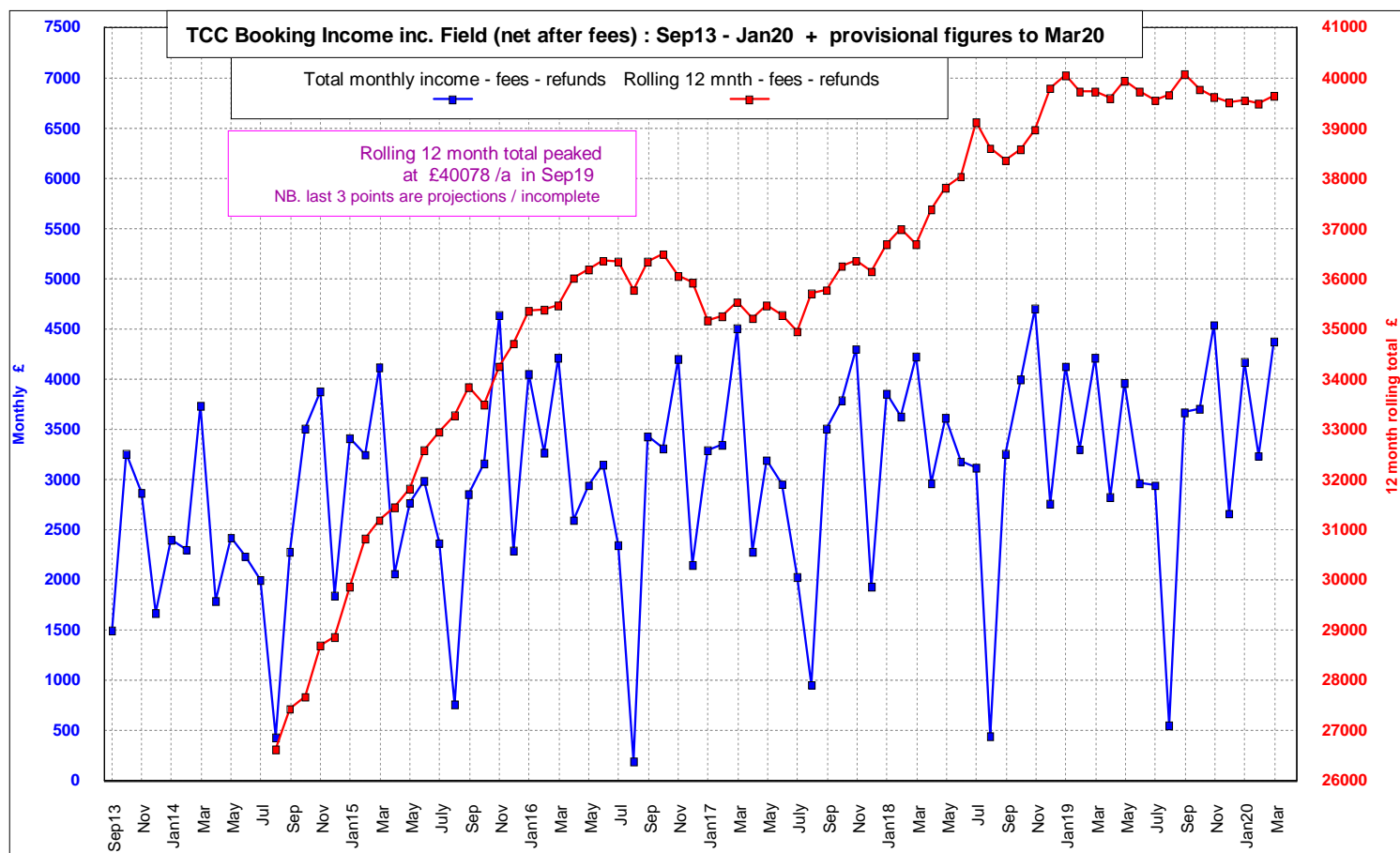


Compared with 2018, the number of bookings fell by 0.5% but net income increased by 3.14%. The increase in income was partly due to the 01Dec18 Main hall price increase.

Monthly Net Income and 12 Month Rolling Total (to date)

The 12 month rolling total for Nov19 was 3.1 % higher than for Nov18 (£39615 & £38976 respectively) but since then it has been remarkably stable between £39500 and £40000.

A new 12 month rolling high of £40078 was achieved in Sep19.



TENs (alcohol licences)

Summary of last 7 years & current projection for this year.

Calendar year	TENs allocated	Days used	Allowed	
			TENs	Days
2020	(11)	(17)	15	21
2019	8	12	15	21
2018	11	18	15	21
2017	10	16	15	21
2016	13	18	15	21
2015	12	17	12	21
2014	7	12	12	21

2019 data

Jan19	2	Beer Festival
Cancelled		1st Tarporley Scout Group
Feb19	1	Rotary quiz
Mar19	2	TADS
30-Mar-19	1	U3A Choir
21-Jun-19	1	TarpFest
04-Oct-19	1	Bellringers
05-Oct-19	1	CiderFest
Nov19	3	TADS

We finished 2019. with 7 unused TENs and 9 days unused.

We currently have 4 spare TENs and 4 nights for the 2020 calendar year.

Car Park Permits

We currently have 44 valid permits in use (previously 37).

Peter Jackson

TCC on-line bookings 02Feb20